

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: <<50EA1GBA1NA001574>>

Campaign – SR-22-02-0

NHTSA Recall Number NCR-22-02-0

Dear XXXXXXXX XXXXX,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Lucid USA, Inc. (“Lucid”) has decided that a defect which relates to motor vehicle safety exists in certain model year 2022 Lucid Air vehicles. Our records show that you are the owner of a vehicle affected by this action.

What is the condition?

Lucid has determined that on certain model year 2022 Lucid Air vehicles with subframes manufactured by a supplier, the tow eye attachment bracket at the vehicle subframe may have been manufactured with inadequate adhesive properties, which could result in the unexpected detachment of the tow eye during recovery operations. Such an unexpected detachment could occur without warning and risks causing property damage or injury.

What actions will Lucid take?

When Lucid is ready to perform recall repairs, Lucid will permanently secure the vehicle’s tow eye attachment to the subframe at **NO COST** to the customer.

What are your next steps?

The tow eye should not be used until the recall repair is completed on your vehicle by a Lucid Service Center. Lucid also advises that the tow eye be physically removed from the vehicle trunk until after the recall repair is completed to ensure that it is not used in the event recovery services are required. The tow eye is in the trunk of your vehicle, located on the underside of the right-hand floor panel.

Lucid expects that it will be ready to begin scheduling repair appointments on or about November 14, 2022. At that time, Lucid will provide official notice of the recall to you via email and U.S. mail.

In the meantime, you can safely drive your vehicle as usual. If it is necessary to load the vehicle onto a flat bed or other tow truck, the recovery service should employ wheel dollies.

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What if you no longer own the vehicle?

If you no longer own this vehicle or would like to update vehicle ownership or contact information, please contact Lucid Customer Care at customercare@lucidmotors.com or 1-888-99-LUCID (1-888-995-8243).

What if you still have questions?

Lucid expects that it will be ready to begin scheduling repair appointments on or about November 14, 2022.

Lucid Customer Care is available 24/7 to answer your questions



Lucid Customer Care
1-888-99-LUCID
(1-888-995-8243)



CustomerCare@Lucidmotors.com

If you believe Lucid has failed or is unable to remedy the non-compliance without charge or within a reasonable amount of time, you may submit a complaint to:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue S.E., Washington, D.C. 20590

You may also call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We appreciate your patience and continued support.

Sincerely,

Lucid USA, Inc.